Writing, Publishing, and Social Media for Healthcare Professionals

March 30 - April 1, 2017
Boston, MA

Under the direction of Julie Silver, MD

Earn up to 23.00 AMA PRA Category 1 Credits™

This program is among the highest-rated Harvard Medical School CME courses

- Best practices for connecting the public with your ideas and insights
- Getting your book published in 2017: new challenges and options
- Lectures and workshops to improve your writing and your “elevator” or book pitch
- Personalized instruction from top-tier writing coaches, editors, and literary agents
- Social media: introductory and advanced topics
- Self-publishing books, blogs, and websites
- Strategies for impacting national and international healthcare audiences
- Workshops to assist in the development of memoirs and narrative nonfiction
- Techniques for strategic storytelling and making science fun
- Steps to ensure the success of your published work

Register at WPS.HMSCME.com
Dear Colleague,

There’s value in your knowledge and body of work. Developing expert communication skills will enable others to tap into this value, and let your ideas achieve national and international recognition and impact.

Talk to alumni of this course and you hear an inspiring array of successes that they credit, in large measure, to the time and effort they invested in honing their communication skills. Many of them have led changes in healthcare, published award-winning books, and routinely appear as experts on television and radio.

If you are reading this brochure, it is likely that you are a highly educated healthcare professional who already has very good communication skills, both written and verbal. This course will help you hone and diversify these skills and arm you with best strategies for modern-day communication.

You can rely on the 2017 program to help you connect with publishing experts as well as keep up with current communication strategies and options for healthcare professionals. In the past, the focus was on publishing books. Today, book publishing is a very important part of the course, but it’s not the sole focus. The course now has a broader charter consistent with a world dominated by the Internet, social media, and instantaneous connectivity.

Traditional book publishing takes about three years from proposal to finished product. A blog can take three hours and a Tweet can take 30 seconds. All are potent mediums for healthcare communication.

I have seen this course alter the trajectory of its attendees’ careers. The education you will receive, as well as the contacts you will make, can be truly life changing.

I hope you will join us in March for this unique educational and networking opportunity.

Julie Silver, MD
Associate Chair, Strategic Initiatives
Harvard Medical School
Department of Physical Medicine and Rehabilitation
and Spaulding Rehabilitation Network
Course Director

Julie Silver, MD
Associate Chair, Strategic Initiatives
Harvard Medical School
Department of Physical Medicine and Rehabilitation and Spaulding Rehabilitation Network

Dr. Silver is a physician, an award-winning writer, and an editor whose latest book is You Can Heal Yourself (St. Martin’s Press). She is the former Chief Editor of Books at Harvard Health Publications and an associate professor at Harvard Medical School. She has appeared on The Dr. Oz Show, the Today Show, CBS’s Early Show, ABC News Now, AARP Radio, and NPR. Her work has been featured in The New York Times, USA Today, The London Times, The Boston Globe, The Washington Post, Parade, and other newspapers and magazines.

Course Description

Writing, Publishing, and Social Media for Healthcare Professionals provides physicians and other professionals with the tools they need to publish health-related content beyond the scope of traditional medical journals. This course covers nonfiction book publishing in all of its forms, as well as writing for many other types of outlets, including magazines, newspapers, online websites, office kiosks, patient brochures, newsletters, mobile apps, and many other forms where consumers are educated about their health issues.

Every year we change this course to keep up with the dynamic and evolving world of healthcare leadership and communication. In the past, the focus was on publishing books. Today, book publishing is a very important part of the course, but it’s not the sole focus. The course now has a broader charter consistent with a world dominated by the Internet, social media, and instantaneous connectivity.

Harvard Medical School Faculty

Saurabha Bhatnagar, MD
Pitch coach
Instructor in Physical Medicine and Rehabilitation

Elizabeth Rider, MD, MSW
Narrative writing expert
Assistant Professor of Pediatrics

Joseph Shrand, MD
Author
Instructor in Psychiatry

Julie Silver, MD
Course Director
Associate Professor of Physical Medicine & Rehabilitation

Guest Faculty

Susan Aiello, DVM
Writing instructor
Past President
Board of Editors in the Life Sciences

Regina Brooks
Literary agent
Serendipity Literary Agency

Jill Grimes, MD
Author and pitch coach
University of Texas, Austin

Kindra Hall, MA
Author and storytelling expert

John Hanc
Writing instructor
Associate Professor
New York Institute of Technology

Randy Kamen, EdD
Author and self-publishing expert
Boston University School of Education

Matthew Katz, MD
Social media expert
Lowell General Hospital

Martha Murphy
Book writing coach and author

Diane Radford, MD
Author, social media expert, and pitch coach
The Cleveland Clinic

Rusty Shelton
Publicist and social media expert
Advantage Marketing

Lisa Tener, MS
Book writing coach and author

Harvard University Faculty

Shelley Carson, PhD
Author
Associate in Psychology
Harvard University

Holly Parker, PhD
Author
Lecturer in Psychology, Harvard University

Workshop Instructors, Pitch Judges, and Other Publishing Professionals

Lisa Akoury-Ross
Editor
SDP Publishing Solutions

Helene Atwan
Director
Beacon Press

Debbie Carvalko
Senior Acquisitions Editor
ABC-CLIO

Dana Dreibelbis
Writing instructor

Don Fehr
Literary agent
Trident Media Group

Jeanne Fredericks
Literary agent
Jeanne Fredericks Literary Agency

Linda Konner
Literary agent
The Linda Konner Literary Agency

Albert LaFarge, PhD
Literary agent
Albert LaFarge Literary Agency

Liz Neporent
Managing Editor
WebMD/Medscape

Jacqueline Wehmueller
Editor and writing instructor
Johns Hopkins University Press

Cheryl Woodruff
Editor and writing instructor

DISCLOSURE POLICY: Harvard Medical School (HMS) adheres to all ACCME Essential Areas, Standards, and Policies. It is HMS’s policy that those who have influenced the content of a CME activity (e.g., planners, faculty, reviewers, and others) disclose all relevant financial relationships with commercial entities so that HMS may identify and resolve any conflicts of interest prior to the activity. These disclosures will be provided in the activity materials along with disclosure of any commercial support received for the activity. Additionally, faculty members have been instructed to disclose any limitations of data and unlabeled or investigational uses of products during their presentations.

Register at WPS.HMSCME.com
## Agenda

### Who Should Attend

- Physicians of all specialties
- Psychologists
- Educators
- Scientists
- Pharmacists
- Nurse Practitioners
- Physician Assistants
- Administrators
- Social Workers
- Medical Writers

…and other healthcare professionals who want to improve their communication skills and publish their work.

### Learning Objectives

Upon completion of this course, you will be able to:

- List the elements of a nonfiction book proposal.
- Determine the key strategies that successful writers use to publish their work and apply them to your own writing.
- Evaluate common mistakes in narrative writing that lead to errors and poor communication.
- Compare and contrast narrative, memoir, self-help, and other nonfiction genres.
- Apply the three phases of the book publishing process.
- Analyze various forms of writing and how they are used in educating the public.
- Determine the next steps in advancing publishing goals.

### Accreditation

The Harvard Medical School is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. The Harvard Medical School designates this live activity for a maximum of 23.00 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**PSYCHOLOGISTS**

This program is sponsored by the Massachusetts Psychological Association (MPA) and the Department of Continuing Medical Education at Harvard Medical School. MPA is approved by the American Psychological Association to sponsor Continuing Education (CE) for psychologists. MPA maintains responsibility for the program and its content.

**CANADIAN ACCREDITATION**

The Royal College of Physicians and Surgeons of Canada recognizes conferences and workshops held outside of Canada that are developed by a university, academy, hospital, specialty society or college as accredited group learning activities.

**EUROPEAN ACCREDITATION**

Through an agreement between the American Medical Association and the European Union of Medical Specialists, physicians may convert AMA PRA Category 1 Credit™ to an equivalent number of European CME Credits® (ECMECs®). Information on the process of converting AMA PRA Category 1 Credits™ to ECMECs® can be found at: www.eaccme.eu.

### Thursday, March 30

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td>7:00 - 8:00</td>
<td>Registration/Continental Breakfast</td>
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<tr>
<td>8:00 - 9:00</td>
<td>Understanding the Dynamic Publishing Industry</td>
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<td></td>
<td>Julie Silver, MD</td>
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<tr>
<td>9:00 - 10:00</td>
<td>Writing a Nonfiction Book Proposal</td>
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<td></td>
<td>Julie Silver, MD</td>
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<tr>
<td>10:00 - 10:30</td>
<td>Short Stuff: Crafting Compelling Blogs, Blurbs, and Bios</td>
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<td></td>
<td>Susan Aiello, DVM</td>
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<tr>
<td>10:30 - 10:50</td>
<td>Morning break (refreshments provided)</td>
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<tr>
<td>10:50 - 11:20</td>
<td>Successful Publishing: Advice from Past Course Participants</td>
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<tr>
<td></td>
<td>Panel Discussion</td>
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<td></td>
<td>Julie Silver, MD</td>
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<tr>
<td>11:20 - 11:50</td>
<td>Making Science Super Interesting: Strategies to Bring Research to the</td>
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<td>Public in an Inviting Way</td>
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<td>Holly Parker, PhD</td>
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<tr>
<td>11:50 - 1:15</td>
<td>Lunch break</td>
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<tr>
<td>1:15 - 2:15</td>
<td>Advice from Editors on Publishing</td>
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<td></td>
<td>Panel Discussion</td>
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<td></td>
<td>Julie Silver, MD</td>
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<tr>
<td>2:15 - 3:00</td>
<td>Introduction to Self-Publishing: An Exciting and Evolving Option</td>
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<td></td>
<td>Randy Kamen, EdD</td>
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<tr>
<td>3:00 - 3:45</td>
<td>How to Use Elements of Memoir Writing in Narrative Nonfiction and</td>
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<td>Self-Help Books</td>
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<td></td>
<td>Julie Silver, MD</td>
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<tr>
<td>3:45 - 4:00</td>
<td>Afternoon break (refreshments provided)</td>
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</table>

### Evening Workshops (optional)

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>4:00 - 5:15</td>
<td>Developing and Delivering Persuasive Pitches: Oral Book Pitches and</td>
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<td></td>
<td>Elevator Pitches* (Attendance limited to participants who signed up</td>
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<td>for this workshop)</td>
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<td></td>
<td>Julie Silver, MD</td>
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<tr>
<td>5:15 - 7:00</td>
<td>Dinner break</td>
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<tr>
<td>7:00 - 8:45</td>
<td>Writers Workshop A*</td>
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</tbody>
</table>

* Description appears under “Optional Workshops”

Program changes/substitutions may be made without notice. To view the most up-to-date version of the course program, please visit the course website.
### Friday, March 31

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker(s)</th>
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</thead>
<tbody>
<tr>
<td>7:00 - 8:00</td>
<td>Continental Breakfast</td>
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<tr>
<td>7:00 - 8:00</td>
<td>Pitches Practice Session</td>
<td>Julie Silver, MD</td>
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<td></td>
<td>(for attendees of Thursday’s optional Pitches Workshop)</td>
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<tr>
<td>8:00 - 9:00</td>
<td>The Role of Literary Agents in Publishing Panel Discussion</td>
<td>Julie Silver, MD</td>
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<tr>
<td>9:00 - 10:00</td>
<td>Writing Powerful Prose in Narrative Nonfiction and Memoir</td>
<td>Regina Brooks</td>
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<tr>
<td>10:00 - 10:45</td>
<td>Making English Move</td>
<td>Susan Aiello, DVM</td>
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<tr>
<td>10:45 - 11:15</td>
<td>Morning break (refreshments provided)</td>
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<tr>
<td>10:45 - 11:15</td>
<td>Pitches Practice Session</td>
<td>Julie Silver, MD</td>
</tr>
<tr>
<td>11:15 - 12:00</td>
<td>How to Get Your Message Out in Today’s Changing Media Environment</td>
<td>Rusty Shelton</td>
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<tr>
<td>12:00 - 1:15</td>
<td>Lunch break</td>
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<tr>
<td>12:00 - 1:15</td>
<td>Pitches Practice Session</td>
<td>Julie Silver, MD</td>
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<tr>
<td>1:15 - 1:45</td>
<td>Narrative Writing in Healing: The Power of Stories</td>
<td>Elizabeth Rider, MD, MSW</td>
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<tr>
<td>1:45 - 2:30</td>
<td>From Draft to Craft: Writing Books That Heal</td>
<td>Joseph Shrand, MD</td>
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<tr>
<td>2:30 - 3:15</td>
<td>The Irresistible Power of Strategic Storytelling</td>
<td>Kindra Hall, MA</td>
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<tr>
<td>3:15 - 3:45</td>
<td>Afternoon break (refreshments provided)</td>
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<tr>
<td>3:15 - 3:45</td>
<td>Pitches Practice Session</td>
<td>Julie Silver, MD</td>
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<tr>
<td>3:45 - 5:30</td>
<td>Elevator &amp; Oral Book Pitches</td>
<td>Julie Silver, MD</td>
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<tr>
<td>5:30 - 7:00</td>
<td>Dinner break</td>
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### Saturday, April 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker(s)</th>
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<tbody>
<tr>
<td>7:00 - 8:00</td>
<td>Continental Breakfast</td>
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<tr>
<td>8:00 - 9:00</td>
<td>Elevator &amp; Oral Book Pitches</td>
<td>Julie Silver, MD</td>
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<td>(All course participants may attend)</td>
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<tr>
<td>9:00 - 10:00</td>
<td>How to Effectively Use Social Media to Get Meaningful Results</td>
<td>Rusty Shelton</td>
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<tr>
<td>10:00 - 10:20</td>
<td>Morning break (refreshments provided)</td>
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<tr>
<td>10:20 - 11:10</td>
<td>Publishing Is Changing the Way Medicine Is Practiced</td>
<td>Julie Silver, MD</td>
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<tr>
<td>11:10 - 12:00</td>
<td>A Plan to Get Your Work Published This Year</td>
<td>Julie Silver, MD</td>
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<tr>
<td>12:00 - 1:00</td>
<td>Lunch break</td>
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</table>

#### Afternoon Workshops (optional)

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Speaker(s)</th>
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<tbody>
<tr>
<td>1:00 - 4:00</td>
<td>Advanced Workshops (select one)*</td>
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<tr>
<td></td>
<td>Social Media Bootcamp</td>
<td>Rusty Shelton</td>
</tr>
<tr>
<td></td>
<td>Writing a Winning Book Proposal</td>
<td>Martha Murphy and Lisa Tener, MS</td>
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<tr>
<td></td>
<td>Techniques to Maximize Creativity</td>
<td>Shelley Carson, PhD</td>
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<td></td>
<td>Memoir Writing</td>
<td>John Hanc</td>
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<tr>
<td></td>
<td>Transforming Your Writing from Good to Great</td>
<td>Susan Aiello, DVM</td>
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<tr>
<td></td>
<td>Getting Started in Self-Publishing</td>
<td>Randy Kamen, EdD</td>
</tr>
</tbody>
</table>

### ABMS/ACGME COMPETENCIES

This course is designed to meet one or more of the following American Board of Medical Specialties and Accreditation Council of Graduate Medical Education competencies: professionalism, interpersonal and communications skills, and systems-based practice.

### IOM COMPETENCIES

This course is designed to meet one or more of the following Institute of Medicine competencies: quality improvement, and interdisciplinary teams.

*Description appears under “Optional Workshops”*
Optional Workshops

Developing and Delivering Persuasive Pitches: Oral Book Pitches and Elevator Pitches
Thursday, March 30 • 4:00 pm-5:15 pm
Receptivity to a book or business idea often hinges on a minute or two in front of the right people. Oral book pitches and elevator pitches can be defining moments for your work. This workshop helps you make the most of that pivotal moment.
At this Thursday afternoon workshop, participants get expert advice to develop and refine their pitch. Further practice is offered during breaks on Friday, and then on Friday afternoon or Saturday morning, participants are given 70 seconds to verbally pitch their book (or other idea) to a panel of editors, literary agents, and publishing professionals. At the conclusion, the panelists provide instant, constructive, written feedback designed to help you hone your pitch.

Please note:
• You may attend this Thursday, March 30 workshop and develop your pitch, but opt not to deliver your pitch to an audience on Friday or Saturday.
• No on-site registrations will be accepted for this workshop.
• This workshop is limited to the first 100 registrants.
• Some past participants of this course have had editors and agents sign deals on ideas they pitched during this session.

Writers Workshop A: Thursday, March 30 • 7:00 pm-8:45 pm
Writers Workshop B: Friday, March 31 • 7:00 pm-8:45 pm
Boost the impact of your writing by having it critiqued by a publishing professional who is an expert in healthcare publishing. The workshop instructors will review a sample of your writing that you are invited to submit (this is optional) approximately one month prior to the course. During the workshops, the instructors lead small-group discussions — with no more than nine attendees — about the strengths and opportunities for improvement in each participant’s writing sample.
Not only do you receive valuable feedback on your own writing, but you will gain crucial insights from the discussion of your peers’ writing. You are invited to participate in these workshops even if you don’t have a writing sample—the tips you get from the critique of others’ work make them well worth attending.

NOTE: Most Writers Workshop participants register for BOTH workshops A and B on successive evenings. While this is not required, it is recommended: we ensure you get a different expert critiquing your work each evening so that you get twice the insight and ideas to strengthen the impact of your writing.

Advanced Workshops (select one)
Saturday, April 1 • 1:00 pm-4:00 pm
Social Media Bootcamp
Rusty Shelton
A special 3-hour immersive workshop for healthcare professionals who want a current understanding of the uses, career-building attributes, infrastructure, time requirements, benefits, and risks of social media. The velocity of communication is also examined — how you can garner attention in as little as one week. Take home resources to start or refine your social media infrastructure, including your website, blog, Twitter account, Facebook page, LinkedIn profile, Google+, and Pinterest presence.

Writing a Winning Book Proposal
Martha Murphy and Lisa Tener, MS
Led by award-winning authors and writing coaches, this 3-hour workshop offers expert recommendations to capture an editor’s attention in the first few lines of your writing. Optimize the content, length, and approach of your book proposal while capturing your passion and staying true to your unique voice.

Techniques to Maximize Creativity
Shelley Carson, PhD
This special 3-hour workshop focuses on the writer’s creative process and how this process can be enhanced to improve your work. The workshop leader, an expert in behavioral/neurocognitive approaches to creativity, will educate you about the specific brain activation states associated with creativity and how they engage when you are writing. Participants leave this workshop with specific techniques to enable them to maximize their creative efforts in their limited writing time, and to avoid “writer’s block.”

Memoir Writing
John Hanc
This interactive 3-hour workshop delves into techniques of memoir writing and will help you to make your personal narrative stand out. The topics covered include, but are not limited to: the construction and value of narrative voice; the five essential ingredients of the first-person essay; how to read your own work as an editor would; and how research can bolster your writing.

Transforming Your Writing from Good to Great
Susan Aiello, DVM
This 3-hour skills-development workshop helps participants take their writing skills to the next level. Explore how word choice affects the precision and clarity of your writing and how misused words can compromise its credibility. Get professional advice about which commonly cited rules of sentence structure can and cannot be overlooked. Leave this workshop with concrete ideas to improve your writing by identifying and correcting jargon, obfuscation, and verbosity.

Getting Started in Self-Publishing
Randy Kamen, EdD
Many of the hurdles and barriers to getting traditionally published have led prospective authors to explore self-publication as an effective means for delivering their content and message. This 3-hour strategy-based workshop takes writers who are considering self-publication out of the mire of this complex and confusing undertaking. Learn practical, realistic solutions, strategies, and tips — and feel empowered as you move through this exciting process.
## Course Tuition

<table>
<thead>
<tr>
<th>Optional Add-On Workshops</th>
<th>$995</th>
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<tbody>
<tr>
<td>Developing and Delivering Persuasive Pitches: Oral Book Pitches and Elevator Pitches</td>
<td>$125</td>
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<tr>
<td>4:00 pm - 5:15 pm • Thursday, March 30, 2017</td>
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<tr>
<td>Writers Workshop A*</td>
<td>$125</td>
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<tr>
<td>7:00 pm - 8:45 pm • Thursday, March 30, 2017</td>
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</tr>
<tr>
<td>Writers Workshop B*</td>
<td>$125</td>
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<tr>
<td>7:00 pm - 8:45 pm • Friday, March 31, 2017</td>
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<tr>
<td>Your Choice of Advanced Workshop</td>
<td>$250</td>
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<tr>
<td>1:00 pm - 4:00 pm • Saturday, April 1, 2017</td>
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<tr>
<td>Select one of the following workshops:</td>
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<tr>
<td>• Social Media Bootcamp</td>
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<td>• Writing a Winning Book Proposal</td>
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<td>• Getting Started in Self-Publishing</td>
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Your tuition includes continental breakfast, morning and afternoon refreshment breaks, and complimentary Internet in the meeting room. All attendees of Writing, Publishing, and Social Media for Healthcare Professionals will receive a printed syllabus.

*Note: While run the same way, most attendees elect to attend both Writers Workshops because they are placed with different instructors.

### Registration, Payment, Confirmation, and Refund Policy

Registrations for Harvard Medical School CME programs are made via our secure online registration system. To register for this course, please visit the course website.

At the end of the registration process, a $5 non-refundable processing fee will be added to your registration, and you will have the choice of paying by check or credit card (Visa, MasterCard, or American Express). If you are paying by check, the online registration system will provide you with instructions and a printable form for remitting your course fees by check. Postal, telephone, fax, and cash-payment registrations are not accepted. Fees shown in USD.

Upon receipt of your paid registration, an email confirmation from the HMS DCE office will be sent to you. Be sure to include an email address that you check frequently. Your email address is used for critical information, including registration confirmation, evaluation, and certificate. Refunds, less an administrative fee of $75, will be issued for all cancellations received two weeks prior to the start of the course. Refund requests must be received by postal mail, email, or fax. No refund will be issued should cancellation occur less than two weeks prior. “No shows” are subject to the full course fee and no refunds will be issued once the conference has started.

### Venue

The Fairmont Copley Plaza • 138 St. James Avenue
Boston, Massachusetts 02116 • 617-267-5300

### Accommodations

A limited number of rooms have been reserved at the Fairmont Copley Plaza Hotel until March 9, 2017. Please call the Global Reservations Centre at 1-800-441-1414 to reserve a room. When calling the hotel, be sure to specify that you are enrolled in the HMS CME Publishing program to receive a reduced room rate. You can also make hotel arrangements online before March 9 by going to the course website and clicking on the course-specific link on the Venue page.

Please do not make non-refundable travel plans until you have received an email from our office confirming your paid registration.

Questions? Call 617-384-8600 Monday-Friday 9 am – 5 pm (EST) or send email to CEPrograms@hms.harvard.edu